

FIELD SERVICE REPRESENTATIVE

(100% FULL TIME TRAVEL)

RIF.: CO-363



DESCRIPTION

Our Client is a branch of a Multinational Group with its HQ in USA. The Company is one of the world's leading manufacturers in Power Energy sector. We are looking for a new Field Service Rep (FSR). This position serves as a company technical and administrative representative, and deals with customer service assignment including on-site supervision and direction of preventive maintenance, inspection, installation, commissioning, condition monitoring, overhaul and repair services. Also performs call-out services and commissioning activities on Solar gas turbine packages including complex systems and sub-systems. Will also provide advanced technical training to FSR's and customer personnel and supervise OJT activities.

QUALIFICATIONS – EXPERIENCE - SKILLS

- The preferred candidate will reside in Switzerland (CH). We consider also candidates from Italy, that are willing to relocate to CH
- The FSR will have served a recognized apprenticeship or equivalent period of training. Will possess a technical qualification e.g. Degree, HNC/ HND, ONC, C&G, Aviation Engineer's license, Marine Engineers Certificate and will have 3 - 5 years of experience in a related industry. Higher experience/skill levels may balance lower academic qualifications, and vice versa
- Experience in overseas/offshore environment is essential, also familiarity with rotating equipment and PLC systems. This experience may be either mechanical or Instrument/ Electrical
- The ability to program and perform troubleshooting on PLC systems is required
- The incumbent will have a sound understanding of condition monitoring techniques including vibration analysis and RCM
- Where regionally required, the incumbent will obtain and maintain an offshore medical and survival certificate and/or other training/certifications as needed

MAIN TASKS & RESPONSIBILITIES

- Ensure the work permit system is complied with. Ensure safe site and practices. Participates by attending or conducting general safety and toolbox safety meetings and completing all required safety training including CLMS training courses. Suggests safety improvements. Act as company representative on accident investigations
- Ensure customer expectations are met or exceeded. Ensure all maintenance and commissioning activities are carried out. Provide feedback on problems encountered and how they were resolved
- Maintain sufficient up-to-date product knowledge to allow repair and adjustment of mechanical, electrical, electronic and control components/process systems
- Be capable of reading and using applicable drawings, ladder logic diagrams and technical manuals. Liaise with OEM's and outside resources on resolving problems
- Must be able to proactively recognize electrical/mechanical abnormalities, and potential safety problems and take appropriate action to prevent a serious safety hazard from developing and causing damage to equipment
- Maintain sufficient records to allow reasonable technical and financial choices to be made based on fact. Advise customers on issues related to warranty, logistics, engineering, project management, parts inventory, technical training and Maintenance Management systems

LOCATION & JOB CONTRACT INFO

Permanent Job Contract. Requirements Full Time 100% Travel

Please send CV (with current photo) by e-mail to luca.frigerio@4uc.ch, showing the Ref. **CO-363**; as stated in the **EU Directive 2016/679 (GDPR)**, please clearly consent to the treatment and processing of personal data present in your CV, for the Personnel Research and Selection exclusively purposes. Please also be kindly informed **we will not be able to process your application without your explicit consent**; this consent may be revoked at any time by writing to: info@4uc.ch. Finally, we will get in touch with you by when your profile will match with the posted vacancy.